

# Follow-up action flow for Foreign Visitors infected or injured in Akita

Symptoms of COVID-19 infection such as fever, respiratory symptoms, fatigue, etc?

YES

NO

## ① Related to COVID-19

### ① Contact the consultation service (as soon as symptom such as fever appears)

A) Akita Tourism Support Center (Exclusively for English Service)

【Tel】 018-838-0225

【Operational hours】 9:00~17:00 (Excluding Saturdays, Sundays, national holidays, New Year holiday <Dec.29th ~Jan.3rd>)

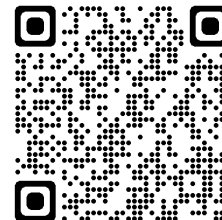
B) Ministry of Health, Labour and Welfare Consultation Service for COVID-19

(Please contact here if A is not available.)

【TEL】 0120-565-653

【Hours and languages available】 Every day, including Saturdays, Sundays, and national holidays.

English, Chinese, Korean, Portuguese, Spanish: 9:00-21:00, Thai: 9:00-18:00, Vietnamese: 10:00-19:00



## ② Illness or injury other than ①

### ① Visiting a medical institution

Please visit a medical institution that is appropriate for your symptoms.

You can search for medical institutions that accept foreigners at the following website.

[https://www.jnto.go.jp/emergency/eng/mi\\_guide.html](https://www.jnto.go.jp/emergency/eng/mi_guide.html)



### Contact for non-medical inquiries

Japan National Tourism Organization

「Japan Visitor Hotline」 【TEL】 050-3816-2787  
<365 days, 24 hours

(Japanese, English, Chinese, Korean)>

### ② Consult a medical institution depending on the situation

In the case a doctor deems it necessary, a medical examination will be implemented.

(if negative)

(if positive)

### ③ Responses after examination

→If the test result is positive, you are required to secure the medical institution by yourself.

Once that is done, start receiving medical treatments there

→In addition, travel companions should check to see if they fall under the category of "close contacts" (refer to ※2 for definition). If classified, they are required to quarantine (self isolate).

### ④ 【Those who tested positive】 Hospitalization (10 days) or isolation (7days) ※ 1

The local government will require you to pay your own expenses for hospitalization within the coverage amount of the private medical insurance you have.

### ④ 【Close Contacts】 Quarantine (5days) ※ 2

Please check your own health condition and once any symptom appears, please contact the consultation center described above in ①A).

### ④ 【Those who tested Negative】 【Non-close contacts】 May continue traveling

If you feel any symptom but the test result is negative, please be sure to continue paying attention to your own health condition, while implementing thorough countermeasures against infection.

### ※1 Medical treatment period for positive persons

>For hospitalized patients, isolation can be discontinued at least 10 days after symptoms onset if symptoms have improved for at least 72 hours.

>For people who have developed symptoms, isolation can be discontinued without further test at least 7 days after symptoms onset if symptoms have improved for at least 24 hours.

→For people who are asymptomatic, isolation can be discontinued on Day 8, at least 7 days after the first positive viral test (on Day 6 if the test result is negative on Day 5).

### ※2 Definition of close contacts and quarantine period

>Close Contact is someone who is relatively more likely to be infected by staying close or for an extended time to a person confirmed to be infected with COVID-19.

>Close contacts are determined by proximity and duration of exposure to the infected person, such as "less than about 1 meter away for 15 minutes or more", as well as whether the person is wearing a mask.

>Please note that it should be yourself to identify whether or not you are a close contact person, since, for tourists and so on, that has not been conducted in Akita Prefecture

>The quarantine period for close contacts is 5 full days after the last contact with an infected person (discontinued on Day 6), but can be discontinued on Day 3 if tested negative with a pharmaceutical-approved antigen qualitative test kit on Day 2 and Day 3.

Please note that future entry to Japan may be denied for foreigners with a non-payment record of medical expenses.